



LAPTOPPUB -AN ONLINE IT ELECTRONICS STORE

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EMAIL: [laptoppub@organcomplex.co.tz](mailto:laptoppub@organcomplex.co.tz)

WEBSITE: <https://organcomplex.co.tz/laptoppub>

### Warranty Certificate

#### For Brand-New Peripherals

Company Name: *Laptoppub – An Online IT Electronics Store*

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#### Warranty Overview

Laptoppub is dedicated to supplying high-quality **brand-new peripherals** that meet international performance and durability standards.

All peripherals undergo strict quality checks prior to sale to ensure they function as intended.

This Limited Warranty outlines your coverage against manufacturing defects and functional failures that occur under normal, proper use.

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#### Warranty Duration

#### Brand-New Peripherals

All brand-new peripherals purchased from Laptoppub are covered by a **13-month Limited Warranty** from the date of purchase.

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#### Products Covered

This warranty applies to all peripherals sold by Laptoppub, including but not limited to:

- Keyboards & Mice
- External Hard Drives & SSDs
- Power Adapters & Chargers
- Monitors
- Computer Speakers

- Headsets & Microphones
- Webcams
- USB Hubs & Docking Stations
- Network Devices (Routers, Switches, etc.)
- Printers, Scanners & All-In-One devices
- Laptop Bags & Accessories

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## Warranty Coverage

This warranty covers:

### 1. Manufacturing or Component Defects

Such as:

- Internal electronic failures
- Faulty wiring or ports
- Sensor or button malfunction
- Display or screen failure (for monitors)
- Power delivery issues

### 2. Functional Failures

Any malfunction that prevents the peripheral from operating as intended during normal use.

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## Warranty Exclusions

This warranty does **not** apply to:

### 1. Physical or Accidental Damage

Including:

- Cracks, dents, or broken casing
- Liquid spills or moisture exposure
- Burn marks or electrical mishandling
- Cable cuts or damage caused by pulling or bending

## 2. Normal Wear & Tear

Such as:

- Fading buttons or labels
- Minor scratches
- Reduced battery capacity (for battery-powered devices)

## 3. Unauthorized Repairs or Modifications

Including:

- Opening, altering, or tampering with internal components
- Using non-original power adapters on sensitive devices

## 4. Environmental or External Causes

Such as:

- Fire, floods, lightning, or other natural events
- Power surges, unstable power supply, or poor wiring

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### Warranty Terms & Conditions

- The warranty is valid **only for the original purchaser** and is **non-transferable**.
- A **valid proof of purchase** (invoice or receipt) is required for any claim.
- All repairs must be performed by Laptoppub-authorized technicians.
- If the product cannot be repaired, it will be replaced with an identical or equivalent model.
- Shipping or handling fees for returning items may be the customer's responsibility.
- Laptoppub is **not responsible for data loss** on storage devices; customers must back up their data.

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### Customer Responsibilities

- Use peripherals according to manufacturer instructions.
  - Keep devices protected from physical damage, moisture, and extreme temperatures.
  - Avoid unauthorized repairs or modifications.
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### **Contact Information**

For warranty service or support:

**Phone:** +255 758 830 604

**Email:** [laptoppub@organcomplex.co.tz](mailto:laptoppub@organcomplex.co.tz)

**Address:** P.O. Box 1102, Arusha, Tanzania

**Website:** <https://organcomplex.co.tz/laptoppub>

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### **Warranty Activation**

Warranty activates automatically on the date of purchase.

Please retain your proof of purchase for all claims.

### **Organ Complex Company Seal**

